

The Right to Choose Recycled Products

- Manufacturers cannot legally require a printer owner or lessee - verbally or otherwise - to purchase supplies exclusively from them.
- This unlawful "tying agreement" violates provisions of the Sherman and Clayton Antitrust Acts and the Magnuson-Moss Warranty Improvement Act.
- In a landmark 1936 case, the Supreme Court ruled that IBM could not terminate a customer's data processing machine lease, if the customer chose to use tabulating cards from other manufacturers. The more recent Magnuson- Moss Warranty Improvement Act title 15, Section 2303 specifically prohibits a manufacturer from conditioning a written or implied warranty on the use of its own brand product except under very restrictive circumstances.
- Our imaging supplies are designed to meet or exceed the original brand name.
- If a representative threatens to void the machine warranty or charge for a service call because you are using a compatible supply, ask for their statement in writing.