

WHAT IS A REMANUFACTURED TONER CARTRIDGE?

Remanufactured cartridges are recycled from an original equipment manufacturer (OEM) empty cartridge. The remanufacturing process differs by manufacturer. Our remanufactured cartridges are produced to stringent quality control standards, to ensure consistent OEM-equivalent performance.

WHAT IS THE PROCESS?

The production process includes inspection and replacement of key components as needed such as the drum, wiper blade, PCR (Primary Charge Roller) and magnetic roller. One of the most critical parts of a cartridge is the OPC Drum. New aftermarket drums are made specifically for remanufacturers to have a harder and more durable surface than the OEM cartridge. We use only new drums in our cartridges to ensure quality prints.

IS A REMANUFACTURED CARTRIDGE INFERIOR TO A NEW ONE?

There should be no difference in print quality or page yield with a properly remanufactured cartridge. Our cartridges contain only quality toners that will produce prints equal to the OEM's.

WHAT IF I EXPERIENCE A PRINT QUALITY ISSUE?

If a cartridge does not meet expectations, simply notify the supplier and return the cartridge and a page sample showing the print quality problem in the box it came in.

WILL USING REMANUFACTURED TONER CARTRIDGES VOID MY WARRANTY?

Law prohibits manufacturers from voiding their warranty obligations on the grounds that a consumer did not use the original manufacturer's replacement cartridge.

WHY DON'T MORE PEOPLE RECYCLE?

Basically, this is due to lack of education. The imaging products remanufacturing industry has been in existence since the early 90's. We are working diligently to educate consumers about the value of remanufactured cartridges and the advancement the industry has made in the improved technology of remanufacturing cartridges. More and more users are realizing the added value and comparable quality of remanufactured cartridges.

AM I REALLY HELPING THE ENVIRONMENT BY USING REMANUFACTURED CARTRIDGES?

Each discarded cartridge adds approximately three pounds of unnecessary waste to our landfills - waste that will take as long as 1,000 years to decompose. It is estimated that 100 million laser and printer cartridges and 400 million inkjet printer cartridges are produced each year. Remanufacturing these 500 million cartridges will save an estimated four million cubic feet of landfill space.